## Implementation Support - Support #4334

## Staff pay bill problem (CAO Water)

05/06/2020 04:05 PM - Evan Sharif

Status: Start date: 05/06/2020 New **Priority:** Urgent Due date: Assignee: Evan Sharif % Done: 0% Category: **Estimated time:** 0.00 hour Spent time: 0.00 hour Target version:

## **Description**

- 1. Description of problems: Could not send eft order due to Bank account name must be alphanumerical problem
- 2. How it generates: When auditor try to eft order
- 3. Solution: Please edit bank account name and remove spacial character and save using DDO id
- 4. How can development intervention help:
- 5. Is there any need for capacity development: N/A
- 6. Pay Point: CAO Water

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